

## PATENT

Atty. Dkt. No. ROC920010109US1  
MPS Ref. No.: IBMK10109

## REMARKS

This is intended as a full and complete response to the Office Action dated September 21, 2004, having a shortened statutory period for response set to expire on December 21, 2004. Please reconsider the claims pending in the application for reasons discussed below.

Claims 1-46 are pending in the application. Claims 1-46 remain pending following entry of this response. Claims 1, 2, 10, 16, 18, 27, 31, 36, 38, 44 and 46 have been amended either to correct minor editorial problems or to more clearly recite the claimed features. Applicants submit that the amendments do not introduce new matter.

Claims 1-46 are rejected under 35 U.S.C. §102(a) as being anticipated by *Jong et al.* (US 6,192,403, hereinafter *Jong*). Applicants respectfully traverse the rejection.

"A claim is anticipated only if each and every element as set forth in the claim is found, either expressly or inherently described, in a single prior art reference." *Verdegaal Bros. v. Union Oil Co. of California*, 814 F.2d 628, 631, 2 USPQ2d 1051, 1053 (Fed. Cir. 1987). Applicants submit that the reference cited by the Examiner fails to disclose each and every element set forth in the respective claims.

*Jong* discloses an adaptive monitor/support system which adapts the monitoring processes for a monitored device based on respective device usages. The monitor/support system, as disclosed in *Jong*, downloads special monitor and/or support programs or instructions to change the monitoring process, i.e., the downloads are directed only to the monitoring/support program. However, *Jong* does not teach, show or suggest a method or system which determines projected requirements for at least one computer system solution based on the usage trend for the computer. Furthermore, *Jong* does not teach, show or suggest a method or system which generates a recommendation for the at least one computer system solution which satisfies at least the projected requirements. The independent claims have been amended to more clearly recite such features.

Regarding the dependent claims, Applicants submit that *Jong* does not teach, show or suggest many of the features recited in the dependent claims. For instance, *Jong* does not teach, show or suggest allowing a user to modify the recommendation. *Jong* does not teach, show or suggest configuring a system and indicating the system

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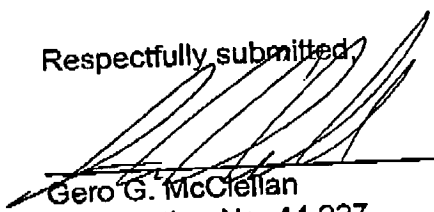
specifications and price. *Jong* does not teach, show or suggest configuring system/options and/or receiving a purchase order for the recommended computer system solution. In conclusion, *Jong* does not teach, show or suggest a method or system for providing recommendations satisfying projected requirements, configuring recommended systems, and/or purchasing system upgrades/options as claimed. Therefore, Applicants submit that claims 1-46 are patentable over *Jong*. Accordingly, the claims are believed to be allowable, and Applicants respectfully request withdrawal of the rejection.

Conclusion

The secondary references made of record are noted. However, it is believed that the secondary references are no more pertinent to the Applicants' disclosure than the primary references cited in the office action. Therefore, Applicants believe that a detailed discussion of the secondary references is not necessary for a full and complete response to this office action.

Having addressed all issues set out in the office action, Applicants respectfully submit that the claims are in condition for allowance and respectfully request that the claims be allowed.

Respectfully submitted,

  
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